

	Part D: Trend of annual disposal of complaints (including complaints received through SCORES)				
SN	Month	Opening	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	NA	NA	NA	NA
2	2021-2022	NA	NA	NA	NA
3	2022-2023	NA	NA	NA	NA
4	2023-2024*	0	0	0	0
5	2024-2025	0	2	2	0
6	2025-2026	0	0	0	0
	Grand Total	0	2	2	0