

## Frequently Asked Questions (FAQs)

### Validated UPI IDs for Mutual Fund Transactions

#### **1. Are there changes for existing SIP investments?**

Existing SIP instructions will continue as before. However, any new SIP using UPI must be done by registering a new mandate with the newly allocated validated UPI IDs only.

#### **2. What should I do if I am unsure about the legitimacy of a payment UPI ID?**

The current validated UPI IDs of Old Bridge Mutual Fund are mentioned below. Investors are advised to refer only to these UPI IDs, which will be updated from time to time. SEBI has introduced a 'SEBI Check' verification tool to confirm the authenticity of UPI IDs and QR codes, thereby enhancing investor confidence.

For more details, please click - <https://siportal.sebi.gov.in/intermediary/sebi-check>

#### **3. Who should I contact if my transaction fails or in case of dispute?**

In the event of a failed payment, investors may contact the bank managing their UPI or reach out to our Investor Service Centre for assistance.

#### **4. Whom should I approach if my transaction or payment fails with the new UPI ID?**

The secure validated UPI ID will use the same banking channel as the earlier generic UPI handles. In case of any technical difficulty, investors are requested to approach their respective bank.

#### **5. Can I use other payment methods to invest or transact?**

Yes, investors can choose their preferred mode of payment such as NEFT, RTGS, or Net Banking. The key change is that if UPI is chosen, investors must use only the new validated UPI IDs provided below to ensure their funds are safe. For more details, refer to the SEBI circular dated June 11, 2025.

#### **6. Do I need to update or change my own UPI ID as an investor?**

No, investors do not need to create or update their personal UPI IDs for investments. The changes apply to the intermediaries receiving investor funds, while investors can continue to use their existing UPI IDs.

#### **7. Is it compulsory for investors to use the new handle only?**

If an investor opts to use UPI for investing in the schemes of Old Bridge Mutual Fund, they must do so only through the new validated UPI IDs provided below.

#### **8. How can I recognize a validated UPI ID when making a payment?**

A validated UPI ID will clearly display the name of the intermediary followed by the short abbreviation of their category (e.g., “mf” for Mutual Funds) to the left of the “@” symbol. On the right side of the “@”, the new exclusive handle “@valid” will appear, followed by the bank name.

For your reference, our validated UPI IDs are:

- For Lumpsum: **oldbridge.bdpf.mf@validicici**
- For SIP Mandates: **oldbridge.bdsi.mf@validicici**

These UPI IDs will appear in your UPI app when you proceed with the payment using the UPI mode. Investors are advised not to transfer money directly to these UPI IDs.

“Validated UPI Handles” and “SEBI Check” for secure investor payments - MISM